MAY 2022 VOLUME 08

The IISSM News



The International Institute of Security and Safety Management Newsletter

Editorial

Dear Readers,

Season's Greetings to you all!

We are passing through a critical juncture wherein almost all the nations are facing challenges in terms of Energy, Food and Health Security, a direct/indirect fall out of the ongoing Russia-Ukraine War. Since Feb 2022, the War began and does not seem to be ending in a near future wherein none of the parties can be termed as victorious or worse a loser, despite devastations suffered by Ukraine. Neither we are here to discuss the issues like who did start or why etc. because that would be the exercise in futility. But I would like to touch upon the security challenges that are being faced and too some extent exacerbated by the ongoing war.

It may appear to some that life has returned to the normal and we are on the other side of the hill. Well, for those who believe that threat of Corona is over, should note that it is NOT yet over really, if the rate of infection per day is taken as an indicator. The data shows that majority of the countries in Europe (especially Germany, Russia, France, UK and Ukraine) were badly affected and daily infection rate was phenomenally high in the last quarter (Jan-Mar'22). Subsequently, Chinese financial capital Shanghai and scores of other cities went under severe lockdown (6 weeks by now) under Zero Covid-19 policy. It has/had one single serious fallout and that is disruption in the supply chain. Most of the car makers in the world have piled up orders and they cannot meet the demand for next two years for shortages in chips supply.

Back home, we all have seen that a sudden surge in the numbers in the month of April and experts are issuing caution that we are not yet out of the woods. Of late, South Korea has been receiving very high number of cases. The silver lining on the cloud is that none of the countries suffered casualties in that scale as it happened in 2021 and 2022. But none can be sure of the future, given the mutating nature of Corona. In addition, a new threat is developing named as 'Monkey Pox', which is being touted as next wave to Corona, however, details are awaited.

While people were busy in glossing the footages of Russia –Ukraine war on TV, little did we realise that this is going to add fuel to the sudden disruption in the world's supply chain, This disruption has affected the crude oil prices going up North and thus energy prices across the globe has impacted the entire eco system. Some of the countries are in disastrous situation. The war has not only created the shortages across the board but also triggered a fear of Food shortage in the coming months/year as one third of the world food suppliers are busy in fighting the war. This year, Ukraine's overall food production (Wheat, Corn and Barley) is likely to fall to half and if the war continues further situation will only be worsening. Fortunately, India has managed its affairs pretty well and despite the volatility, we hope to do well as a nation in terms of Food and Energy security which is vital for overall well being of the nation.

This year weather wise, the month of April and May have been very warm and temperature has reached to 50 degree Celsius in many parts of the country, especially on 16 May 2022. On one side, North India is burning with sweltering heat; North East India is getting submerged due to heavy rains and thus floods. As of now, the Monsoon season is knocking at the door and some good torrential weather has been experienced across the country cooling the environs and soaring temperatures.

The summer gives us opportunities to take on voyages to the holy shrines of North India as the Doors of Badrinath, Kedar Nath, Gangotri, Yamunotri, Hemkund Sahib (all in Uttarakhand) after two years of lockdown, are now open. Soon the Amarnath Yatra (pilgrimage to Lord Amaranth) in the Union Territory of Jammu and Kashmir also will begin. Those who plan to visit these shrines must prepare well and should be physically and mentally fit.

At the end, I wish you all the very best.

Jai Hind! Col (Dr.) MP Sen

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Certified Security Practitioners' Course (VC)



The IISSM has conducted second Certified Security Practitioner Course for the year 2022 from 23-24 & 30 Apr-01 May 2022(Weekend Course) on virtual platform. The participants were from Delhi, Mumbai, Chennai and Pune.

The sessions covered the topics like Emerging Concepts in Corporate Security, Risk Management, Disaster Management, Fire Safety Management and Evacuation (National Building Code and NFPA Standards), IEDs and Bomb threat handling, Technological Application in Security Management, Bank, Hotel, Mall and Hospital Security, Incidence Response System & Crisis Management Framework, Corporate Vigilance - Overview & Preventive Aspects, Arms Act and Arms Licensing, PSAR Act - 2005 - Need for review, Executive Protection and Role of PSOs, Cyber Security & Data Protection, and Business Continuity Planning.In addition, a Class Room Crisis Simulation Exercise, on Flood Situation Management was conducted which was highly appreciated.

The Faculty Members who conducted the Course were: BrigAK Pathak (Retd) and Col (Dr.) M P Sen (Retd): IISSM Faculties Brig (Dr.) VK Dutta (Retd): Guest Faculty Col Sumit Monga (Retd): Guest Faculty

All the Participants have also submitted their papers, a compulsory requirement for the assessment and certification. In this batch, Lt Col Sanjay Kumar Dhar(Retd) was tasked to do a presentation on **'Nuances of Mall Security'**. It was very well prepared, delivered and appreciated by all.

The participants have shown great interest in our activities like Seminars, Conclaves and Membership in addition to future association.

Few Quotes from Participants on Overall Assessment of the Course are mentioned below:-



Lt Col Sanjay Kumar Dhar, SM, Deputy General Manager (Administration & Operations), Ambience Mall, New Delhi

"The course content is well packaged to cater to the broad spectrum of subjects considered critical and important. To me in particular, wherein I have had reasonably sufficient years of exposure in this subject domain, yet subjects like Disaster Management / Business Continuity, Cyber Security, Fire Safety Management, National Building Codes & NFPA Standard and the finer aspects of X Ray Baggage Scanning protocols & procedures were eye openers."



Major Parijat Bakshi (Retd),GM Security, Reliance Infrastructure Ltd, Navi Mumbai

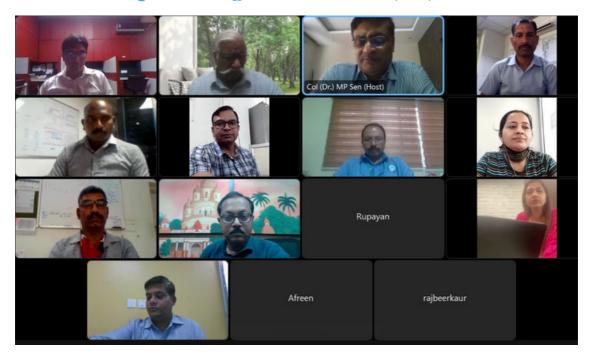
"Very Good and informative with deep study on important aspects on security."



Mr N Mani, Security Officer, CSIR-CLRI, Chennai

"Excellent."

Corporate Vigilance Course (VC)



The IISSM has conducted 1st Corporate Vigilance Course for the year 2022 from 04-05 May 2022(Weekdays Course) on virtual platform. The participants were from Delhi, Kolkata, Mumbai, Pant Nagar, Hosur, Gangtok and Bokaro. One corporate group Titan India had fielded 08 participants out of total 11 participants.

The sessions covered the topics like Risk Management, Disaster Risk Management, Corporate Vigilance - Overview & Preventive Aspects, Investigations, Recording of Evidence, FIR lodging, Cyber Security and Data protection, Technological Application in Security and Vigilance Management, Fraud Detection and Response Management etc.

There was couple of Case Study on Corporate Frauds received an Excellent Response from the Participants.

The Faculty Members who conducted the Course were: Brig AK Pathak (Retd) and Col (Dr.) M P Sen (Retd): IISSM Faculties Col Ajit Nagrani (Retd): Guest Faculty

The participants have shown great interest in our activities like Seminars, Conclaves and Membership in addition to future association.

Overall, the course was very well appreciated.

Few Quotes from Participants on Overall Assessment of the Course are mentioned below:-



Mr Shivam Tiwari, Security Officer, ESL Steel Limited, Jharkhand

"The course has given the structural overview of all security practices and especially from vigilance point of view"



Ms. Sonia Chowdhury, Administration, Titan Company Ltd., New Delhi

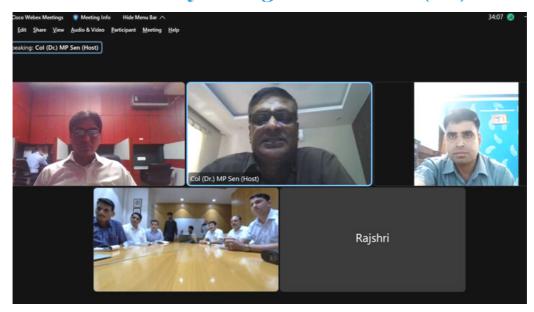
"faculties took us thru the vigilance training sessions very smoothly and gave us good insights about the complete program...super informative."



Mr. Rupayan Sinha Roy, Head of Dept Security Admin, AMRI Hospital, Kolkata

"Very informative and beneficial for risk, vigilance, safety and security professionals as a refresher course. ...This course is recommended for all security, safety, risk & vigilance domain officers/managers"

PSOs Security Management Course (VC)



The Certified Personal Security Officers' Course (VC) has been conducted by IISSM on 18-20 May '22 (Weekdays Course) on virtual platform. All the eight participants were from Reliance (Anil Ambani) Group, however, two of them attended from Jaipur and Bangalore and rest of them from RCB, Mumbai. All the participants had Defence/Paramilitary/CAPF background and had done SPG/NSG tenures during their uniformed services.

The sessions covered the topics like Emerging Concepts of Corporate Security, Roles and Responsibilities of PSOs, Executive Protection, New Age VIP Protection (based on Surveillance and Alarms), Kidnapping and Hostage Situation Management, Investigation, FIR and Reports, IEDs and Bomb Threat Handling, Technological Application in Security Management, Emergency preparedness & Response Management during Fire, Earthquake and other Disasters, Cyber Security & Data Protection, Emergency Response and First Aid, Etiquettes and Communication skills etc. It was very heartening to witness very healthy interactions and exchange of ideas and experiences between the participants and the Faculty members.

The Faculty Members who conducted the Course were:

- Brigadier A K Pathak (Retd) & Col (Dr.) M P Sen (Retd) : IISSM Faculties
- Mr. Anubhav Jaiswal : Guest Faculty

All Participants have also shown interest in our activities like Seminars, Conclaves and Membership in addition to future association.

Overall, the course was very well recieved and appreciated.

Few Quotes from Participants on Overall Assessment of the Course are mentioned below:-



MrDiwan Singh Jad, Manager, Reliance Infrastructure Ltd., Mumbai

"कोर्स बहुत उपयोगी है जो हमें अपने आपरेशनल लक्ष्यों को प्राप्त करने में मदद करेगा....".



Mr. Sanjay Singh Shekhawat, Sr. Executive, Reliance Infrastructure Ltd., Jaipur

"I'm very thankful to you and your team (Team IISSM) for providing such excellent course."



Mr Ravinder Singh, Assistant Manager, Reliance Infrastructure Ltd, Mumbai

"Very Good".

Security Challenges in an Oil Refinery and use of Technology

Maj Parijat Bakshi



Introduction

To understand various security challenges of an organization, it is important to first understand the organization itself. The basis of any assessment needs to start with understanding of the working of an organization. So before getting into the details of the subject, let's see what does an oil refinery mean or do? As per Oxford dictionary, Oil Refinery means "An industrial installation where crude oil is refined to produce fuels including petrol, paraffin, and diesel oil."

These refineries process the crude oil into various other products like petrol, diesel, kerosene and many other items which are highly demanded by various industries. These by-product of the oil refineries is used for transportation, heating, paving roads and generating electricity.

Employees working in an oil refinery face serious safety hazards on daily basis. More often than not, refineries are located in remote locations which makes the security functions complicated. Recently, in one single accident in a refinery in Nigeria on 2nd April 2022, more than 100 people lost their live, although, that refinery was being run illegally. The problem here is not about being an illegal refinery, but how devastating consequences can be, if security parameters are not in place. This hazardous incident was not only fatal but also polluted the region by oil spills in farmlands, creeks and lagoons.

Challenges of securing oil refinery

Due to importance of oil and gas in general, safety of assets and employees from internal and external threats becomes a top priority. There can be number of threats to the industry, whereas important ones are mentioned below.

1.Terrorism

2.Sabotage

3.Organized crime

4.Civil unrest

5.Vandalism

6.Cyber crime

Any of these threats can cause severe economical, ecological damage that might affect the national oil markets.

Risk Analysis

Identifying various threats and risks to an industry, which can be divided into various parameters like High, low, medium, and therefore one can home on to potential targets and work upon the security system. One of the biggest challenges is to design a security system in an oil refinery. To cover such large area along with hardships like: -

- Remote location
- Safety of assets Chemical properties present at the facilities
- Robust surveillance system, which can take on heat, dust, gases, chemicals, inclement weather conditions
- Fire safety
- Technical advancement or improvement
- Welfare/safety/training of Guarding team
- Safety of large number of employees and daily wage workers
- Environmental issues

If all the above points are not identified and duly not factored then it becomes very difficult to build a just and proper security system.

Many companies use vehicle access barricades, bollards, crash gates to protect their facilities. Such security system along with robust camera system is needed where lots of trucks come in and out each day. Just imagine that only one terrorist with one truck can put the facility out of business for months. Thus, integrated security system is a MUST. Monitoring such large organizations 24/7 is also a no easy task. False alarms can create problems as it can take hours to reach a particular place to inspect the alarm site. And now these days so many devices are connected to the network, that cyber security is also a big concern for the management.

Optimize security and mitigate risks

It is very important to identify the threat and then mitigate the risks after conducting adequate surveys in and around the facility. The first step will be to set up the security organization, which will create SOPs and process for overall security of the organization. This should be set up in confidence with the leadership of the organization so that a robust security system can be developed. The system should be as such which can adapt with the changing environment and future modifications can be implemented easily. Highly Skilled and experienced security personnel need to protect such assets and to ensure that the operations are free from danger.

Security norms and standards are to be followed and policies are adhered to. The strategy should be such that there should be close coordination with cyber security department ensuring data base and networks are secured and intellectual property is protected from outside use in order to mitigate any potential risks. Integrated Command and Control Centre should be continuously monitoring and constant remote observation is available 24/7. The operators should be able to analyze threats, generate early warnings, prepare intervention programs and manage crises.

How technology can help

A good security plan in this industry is real time video surveillance combined with tools that can help to give insights of any threats that can be assessed and later help prepare for the future events. There are advance and latest surveillance systems, automation and alarm technologies, comprehensive security management systems which can offer effective solutions for the growing security challenges in today's operating environment.

Robust, stainless steel or even explosive environment cameras that leverage 360 degrees surveillance technology can provide unobstructed views of operations and represent a flexible and reliable solution for keeping facilities and workers safe and secure. The system clear view of any threat from outside the facility also, which often requires long range surveillance cameras with thermal imaging capabilities for night time use. Factors must be considered for safety and compliance with Covid 19, which is a must now days for physical and well-being of the employees before they enter the facility.

Now day's drones have also stepped inside the security domain. There are many useful ways drones can be used in surveillance of large facilities. Some of the benefits are: -

- Enhanced visibility can cover blind spots and capture minute details overlooked by traditional systems.
- Quick response can reach the alarm site early than QRF and helps in reducing risk and improving efficiency of the security personnel.
- Real time info can give real time info of the situation as it can be dispatched to reach any specified GPS.
- Perimeter guarding
- Intrusion detection

Conclusion

The oil and gas industry are subject to number of security breakdowns. The company should always adopt a comprehensive security risk management strategy so that it can change and adapt as per the emerging threats. Companies should include security projects for their facilities in consultation with the management. This will not only keep them abreast with the latest technology but also risk of loss to business and life due to various threats will go down.

References: Oxford Dictionary,

www.riskwatch.com,

International association of oil and gas producers.

(About the Author: Major Parijat Bakshi was commissioned in the Indian Army and joined 4th Battalion The Assam Regiment in 2009. He has served nation in various sectors in the North and Eastern part along LC and International Borders. He was released in 2019. He has varied experience in working with IPL, Modern Security Force Pvt Ltd and currently working as GM Security at Global headquarters of Anil Ambani Group in Reliance Infrastructure Ltd Mumbai.)





IISSM ANNUAL GLOBAL CONCLAVE

SECURITY, SAFETY AND LOSS PREVENTION:
AN ENABLER FOR NATION BUILDING

18 - 19 FRIDAY SATURDAY NOVEMBER, 2022

KEY NOTE TOPICS

- Role of Security, Safety and Loss Prevention in Nation Building.
- Technological Advancements and their application in Security, Safety and Loss Prevention Industry.
- National Critical Infrastructure in Cyberspace: Strategic Implications and Challenges.
- Technological Advances in Management of Smart Cities.

PANEL DISCUSSION TOPICS

- Role of Security, Safety and Loss Prevention in National Growth
- Technological Challenges in Security, Safety and Loss Prevention Industry.
- Cyber Security, Robotics and Drones in Security, Safety and Loss Prevention
- Management of Security, Safety and Loss Prevention in Smart Cities: Strengths, Weaknesses, Opportunities and Threats

Delegate Fee

Rs. 10000/- (GST Applicable)



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4-5 & 11-12 **June 2022** 1000-1700 hrs.

(Virtual Classroom)

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Various companies such as : ACC Cements, ACE Detective, Adani Power, American Express, Bank of India, Bharti Airtel Limited etc., attended the course and get CERTIFIED as CSP.

Who should attend?

- · Chief of Security
- · Head's of Administration
- · Entrepreneurs desirous of running and managing their own companies
- Practicing Security Safety, Fire and Disaster **Management Professionals.**
- · Freshly retired Defence Officers/ Para Military Force/Police officers

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- Are you a seasoned security practitioner?
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- Have you undergone a refresher course in the
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Course Details

- · Risk Assessment.
- Industrial Security in different settings.
- Security Survey and Audit
- Aviation Security including BIS (Baggage Scanning & Interpretation).
- · Security in Shopping Malls / Hotels, Hospitals and Banks.
- IEDs and Bomb threat handling.
- · Fire Safety Management.
- Disaster Risk Management.
- Business Continuity Plan.
- Technology Applications in Security Management.
- Cyber Security & Data Protection
- Pandemics and Response Management
- Arms Act and Arms Licensing.
- PSAR Act 2005 HR Aspects.
- Case Studies and sharing of Best Practices.

Course Director

Brig (Retd) A K Pathak CSP, CDM & BCP, CFMS was commissioned into the Armoured Corps of the Indian Army in 1974. Had the opportunity to impart training to Post-graduate & Under graduate participants at two Army Schools of Instruction. Retired after over 35 yrs of service in the Army.

Presently, DDG (Academics) and Faculty at IISSM.



08 - 10 June, 2022

1000 - 1700 hrs. (Virtual Classroom Course)

Fire Safety & Emergency Response

WHO SHOULD ATTEND?

The course is mandatory for security and compliance officers, Fire fighting staff, Industrial Supervisors, Plant Managers and those responsible for framing, disseminating and executing Fire plan in Industries, Hospital, Hotels, Corporate and other Business houses.

Fee: Rs.15,000/plus 18% GST applicable Contact Ms. Rajshri Kumari on 9999211650 and Mr. Vinod Rawat on 9582026101

COURSE CONTENTS

- · Fire Safety General Aspects.
- Guidelines for fire Safety Fire Safety Act and National Building Code, 2005/2016 and NFPA standards.
- Vulnerability Analysis and Integrated Fire Safety Plan
- Disaster Risk Management and Business Continuity Planning.
- Latest technology Fire fighting and equipments in use.
- Fire and Safety Management in Industries, Hospitals and Banks.
- Fire and Safety Management in Malls, High Rise buildings and Hotels.
- · Investigation, Reporting and Audit.

OBJECTIVES:

The main objectives of Fire Safety: The first and most important goal is Life Safety, which is to prevent injury and loss of life. The second goal of fire prevention is to Prevent Property Damage. The final goal of fire prevention is Protection of Operations. By preventing fires and limiting damage, we can ensure that work operations will continue without interruption with intelligent and robust Business continuing planning.

COURSE DIRECTOR

Brig (Retd) A K Pathak CSP, CDM & BCP, CFMS was commissioned into the Armoured Corps of the Indian Army in 1974. Had the opportunity to impart training to Post-graduate & Under graduate participants at two Army Schools of Instruction. Retired after over 35 yrs of service in the Army.

Presently, Dy Director General -

Academics and Faculty at IISSM.

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Certificate Course on Corporate Vigilance

(Virtual Class)
15-16 June, 2022
1000-1700 hrs.

Who should attend?

- · Security Officers
- · Fire Safety Officers
- HR / Administration Managers responsible for Vigilance
- Security and Fire officers and
- Operational Managers of Security Service Providers.

Objective

On completion of the course, the participants will be up skilled on matters of Security, Safety and Vigilance Management in Corporate and would be competent to handle the Security and Vigilance related Operational and Administrative tasks.

Course Contents

- Corporate Vigilance Overview & Preventive Aspects.
- Vigilance Legal Aspects.
- Vigilance Operation Investigation, Verifications & Screening
- Risk Assessment
- IT Act and legal framework.
- · Cyber Security & Data Protection.
- Fraud detection
- Investigation, report writing and FIR.

Course Director

Col (Dr) MP Sen (Retd) is highly accomplished professional with 32 years of experience (21 years in Army) in the fields of Telecom Infrastructure business, Cyber Security and Defence Strategy. He was commissioned into the Corps of Signals and Commanded a prestigious Divisional Signal Regiment. He is an alumni of Defence Services Staff College, Wellington, India.

He is M.Sc (Physics), M.Tech in (Telecom & IT), M.Sc (Defence & Strategic Studies), PGD(HR) and Ph.D in Conflict Management from Jadavpur University, Kolkata. He has authored a book titled "Naga Movement: Longest Surviving Insurgency in Asia" and contributed articles in various newspapers, journals and magazines.

Presently he is working as the Director – Courses at International Institute of Security and Safety Management, New Delhi.

Course Fee

Registration Fee is Rs 10,000/-(Rupees Ten Thousand Only) plus GST 18% applicable. GST No.: 07AAAT14578H1ZG



Ms Rajshri Kumari on 9999211650 Mr. Vinod Rawat on 9582026101 +91 11 49164400 helpdesk@iissm.com



28 - 30 June 2022 |

1000 - 1700 hrs

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& Image
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Who all should attend:

Security Officers/ Supervisors of Banks, Hospitals, Hotels, Surface Transport Industry, Mining Agencies and all others related to Security & Safety.



Objective:

<u>The</u> IISSM has structured a unique, holistic and experiential four days Orientation Program on "Baggage Screening & Image Interpretation" for Security Practitioners.



Contact

Ms. Rajshri Kumari on 9999211650

Mr. Vinod Rawat on 9582026101

Course Director:

Col (Dr) MP Sen (Retd) is highly accomplished professional with 32 years of experience (21 years in Army) in the fields of Telecom Infrastructure business, Cyber Security and Defence Strategy. In addition, he also has been into the education as CEO of Marudhara Education Group and raised Marudhara Defence Academy at Laxmangarh, Rajasthan.

Presently he is working as the Director – Courses at International Institute of Security and Safety Management, New Delhi.

Course Contents:

This being a four Days Orientation Programme, the following topics will be covered:

- Relevance of access control in context of X-BIS
- Overview of X-Ray machine & its functions
- Major components of a basic Xray machine.
- Introduction to Control Panel & its various Controls.
- Safety features built in the machine.
- Safety precautions to be followed by X-ray machine operator.
- · Basics of Interpretation using

- density, chemical composition and colour coding.
- How to identify the dangerous items as well as dangerous items in disguise from X-Ray image.
- Identification of Hazardous / Prohibited items.
- Baggage categorization based on X-ray interpretation.
- IED, its components and the technique to identify them.
- Familiarization of daily use items with Actual Photographs and their respective X- Ray images.



International Institute of Security and Safety Management

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Disaster Emergency Response & Business Continuity Planning Management

(Virtual Classroom)

18 - 19 & 25 -26 June 2022 1000-1700 hrs.















Who should attend?

All employees must be trained to know the nuances of prevention, save other human lives, property and vital information related to facility. Whereas the BCP is a useful capsule for Industrial Supervisors, Plant Managers, Security & Compliance Officer and those responsible for framing, disseminating and executing business policies.

Course Details:

- Introduction to Disasters and Framework.
- Fire Safety Management.
- Earthquakes and Safety Norms.
- · Response Management in Floods.
- Industrial Safety.
- Crisis Management Framework in Organisations.
- · Disaster Management in CBRN Backdrop.

- · Cyber Security and Data Protection.
- Disaster Risk Reduction Strategies (Sendai Framework and SDGs).
- Technological Applications in Disaster Management.
- · Pandemic Management.
- Business Continuity Planning & Risk Management.
- Climate Change and Global Governance.
- Response Mangement in Tsunami and Cyclones.
- · Crisis Simulation Exercise in Classroom.

Course Director:

Col (Dr) MP Sen (Retd) is highly accomplished professional with 32 years of experience (21 years in Army) in the fields of Telecom Infrastructure business, Cyber Security and Defence Strategy. In addition, he also has been into the education as CEO of

Marudhara Education Group and raised Marudhara Defence Academy at Laxmangarh, Rajasthan.

He is M.Sc (Physics), M.Tech in (Telecom & IT), M.Sc (Defence & Strategic Studies), PGD(HR) and Ph.D from Jadavpur University, Kolkata.

Presently he is the Director – Courses at International Institute of Security and Safety Management, New Delhi.

Course Fee: Rs.20,000/- (Rupees Twenty Thousand) plus 18% GST.

Contact:

Ms. Rajshri Kumari: 9999 211 650 mail at rajshri.kumari@iissm.com Mr. Vinod Rawat: 9582 026 101 mail at vinod.rawat@iissm.com helpdesk@iissm.com



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